



STORE OPENING SOLUTIONS • RETAIL SERVICES

To: Valued Business Partner

December 31, 2009

The President of the Marmon Group Retail Service Sector approached me in the spring of 09 with an opportunity to purchase the Services Division of SOS. The sale closed on December 1 and the Services Division is now operating as Store Opening Solutions Retail Services, LLC.

The Services Division has actually been operating as a separate business unit for the past few years so operating "on our own" will not be anything new or unusual for us. This will be a "friendly" transaction, so we will remain co-located with the Support Division of SOS in Murfreesboro and continue to work as strategic partner with SOS, Koch Logistics, and our former "Sister Companies" in the Marmon Group. I anticipate having a letter of recommendation from Marmon that will be sent to all Customers and Vendors, talking about our joint commitment to this strategic partnership. The management team, project management and field teams will remain intact so there will be no changes with regard to how we operate and the existing relationships at all levels.

From a financial perspective we will be very strong. I will remain as the managing partner, and in addition there will be 2 equity partners. From Day 1 we will have a strong balance sheet and a substantial line of credit. We are very appreciative of the relationships we've been able to build over the years with our Customers and Vendors and look forward to continuing those relationships.

I am available to answer any questions and provide any information necessary to ensure a seamless transition.

Thanks and regards,
Pete

A handwritten signature in black ink, appearing to read 'Pete'.

President
Store Opening Solutions Retail Services, LLC